

MINUTES OF THE GRIEVANCES REDRESSAL COMMITTEE MEETING AGAINST TECHNICAL EVALUATION FOR THE PURCHASE OF MEDICAL EQUIPMENTS AND FURNITURE FOR FINANCIAL YEAR 2021-2022 FOR THE SCHEME "UPGRADARION OF CARDIAC WARD" HELD IN THE OFFICE OF THE MS THQ Burewala ON 10-02-2022.

A meeting of the Grievances Redressal Committee was convened to redress the grievances / representations received against the rejection of bids/items by the Technical Evaluation Committee for the purchase of Medical Equipment's, Furniture and Machinery Equipment's etc. during the financial year 2021-2022, held in the Conference room of MS THQ Burewala on 10-02-2022 at 11:30 PM under the chairmanship of Senior consultant ENT,THQ Hospital Burewala, Grievance Redressal Committee .

The following members attended the meeting: -

1	Senior consultant ENT,THQ Hospital Burewala	Chairman
2	Radiologist,THQ Hospital Burewala	Member
3	District Clinical Engineer (Bio Medical)MERW Multan	Technical Member
4	,Gynaecologist THQ Burewala	Member
5	Chest Specialist ,THQ Hospital Burewala	Member

The meeting was started with the recitation from the Holy Quran.

The Technical Evaluation Committee technically rejected the firms / items & the evaluation report was announced in accordance with the Rule 67 of PPR 2014. The aggrieved firms filed their grievances in writing to the Procuring Agency. The representatives of the firm marked their attendance on attendance sheet & were heard by the committee one by one. Total 3 representations/ Grievances received against the rejection of bids/items from the various firms as detailed below:

Sr. #	Name of firm	Name of tender
1	M/S Total Technologies (Pvt) Ltd Lahore	Medical equipment
2	M/S G-Med (Pvt) Ltd Lahore	-do-
3	M/S Vital Care Lahore	-do-

The detail of Firms/items along with rejection / objections of technical committee:

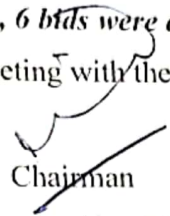
The committee discussed and scrutinized all grievances / representations of the firms. After detailed due deliberations, following decisions were made mentioned against each. The detail is as under:

Sr. #	Name of Firms	Name of Items	Technical Observations/ Decisions	Reply of Firms	Decision of the Grievances Committee
1	M/S Vital Care Lahore	Suction machine	<p>Non-Responsive due to the following observations / documents not attached / found:</p> <ol style="list-style-type: none"> 1. Autoclaveable polysulfone. 	We have offered / attached the documents.	<p>The representative of M/S Vital Care Lahore attended the meeting & presented its grievances before grievances committee.</p> <p>The committee heard the view point of firm and after due deliberation and discussion & in the light of presented documents and rules Accepted the grievances and the status of the firm M/S Vital Care Lahore is now "RESPONSIVE"</p>
2	M/S G-Med Lahore	ETT Machine	<p>Non-Responsive due to the following observations / documents not attached / found:</p> <ol style="list-style-type: none"> 1. No certificate from the manufacturer about sole distribution 2. No Past performance 3. No valid compliance with defined quality standards for TMX 428 4. Display of 3 channel instead of 12 channel 5. Automatic blood pressure measurement device 6. Automatic baseline drift control filter 	<ol style="list-style-type: none"> 1. Certificate attached. 2. Attached 3. Attached 4. System is capable of 12 channel display. 5. Available and We offered. 6. Available in quoted model <p>Now Copy of the same attached herewith.</p>	<p>The representative of M/S G-Med Lahore attended the meeting & presented its grievances before grievances committee.</p> <p>The committee heard the view point of firm and found that (a)Treadmill Sole distributor certificate not provided.(b)FDA 510K not attached.(c) OPTIONAL ITEM required screen size 10-12" which is not offered by supplier in this treadmill model. Hence in the light of presented documents and rules Rejected the grievances and the status of the firm M/S G-Med Lahore remained as "NON-RESPONSIVE"</p>

3	M/S G-Med Lahore	Resuscitation trolley	<p>Non-Responsive due to the following observations / documents not attached / found:</p> <ol style="list-style-type: none"> 1. No Past performance 2. No compliance with defined quality standards 3. Dished stainless steel/polymer top .approx.630x445.25mm 4. Lift-up laminated work flap approx.300x450 5. 2 x stainless steel cylinder holder for D/E size cylinders 	<p>We have offered / attached the document.</p> <ol style="list-style-type: none"> 1. Certificate attached. 2. Attached 3. Approx.600x500.25mm 4. Approx.350x250. 5. Attached 	<p>The representative of M/S Eastern Medical Lahore attended the meeting & presented its grievances before grievances committee. The committee heard the view point of firm and found that dimensions of work flap and polymer top doesn't meet required specifications. And Hence in the light of presented documents and rules Rejected the grievances and the status of the firm M/S G-Med Lahore remained as "NON-RESPONSIVE"</p>
4	M/S G-Med Lahore	Refrigerator	<p>Non-Responsive due to the following observations / documents not attached / found:</p> <ol style="list-style-type: none"> 1. Not with stabilizer 	<p>We have offered / attached the document.</p> <ol style="list-style-type: none"> 1. Built-in stabilizer 	<p>The committee heard the view point of firm and after due deliberation and discussion & in the light of presented documents and rules Accepted the grievances and the status of the firm M/S G-Med Lahore is now "RESPONSIVE"</p>
5	M/S G-Med Lahore	Cardiac beds with air mattress ,over bed table and bed side locker	<p>Non-Responsive due to the following observations / documents not attached / found:</p> <ol style="list-style-type: none"> 1. Mattress plat form tilt adjustment ± 13 to ± 16 2. Calf angle 18 or better 3. Air mattress with same manufacturer 	<p>We have offered / attached the document.</p> <ol style="list-style-type: none"> 1. ± 15 to ± 15 offered 2. Offered 3. Air mattress offered of different manufacturer 	<p>The committee heard the view point of firm and after due deliberation and discussion & in the light of presented documents, minor deviation accepted. Committee decided the different model of air mattress may be used on other beds if required. And minor deviation accepted for tilt and calf angle. hence rules Accepted the grievances and the status of the firm M/S G-Med Lahore is now "RESPONSIVE"</p>

06	M/S total technologies Lahore	Extension of central oxygen gas supply system	Non-Responsive due to the following observations / documents not attached / found: 1. Manufacturer/sole distributor	We have offered / attached the document. 1.attached documents	The representative of M/S total technology Lahore attended the meeting & presented its grievances before grievances committee. The committee heard the view point of firm and found that in the light of presented documents and hence Accepted the grievances and the status of the firm M/S Total Technologies Lahore is now "RESPONSIVE"
07	M/S total technologies Lahore	BED Head unit for CCU Ward	Non-Responsive due to the following observations / documents not attached / found: 1. Nurse call/alert button	We have offered / attached the document.	The representative of M/S Total Technologies attended the meeting & presented its grievances before grievances committee. The committee heard the view point of firm and found that Nurse call function is provided and hence Accepted the grievances and the status of the firm M/S Total Technologies Lahore is now "RESPONSIVE"
08	M/S Total Technologies Lahore	Oxygen Cylinder	Non-Responsive due to the following observations / documents not attached / found: 1. No info Model 2. Product local base market business history 3. Compliance with defined quality standards 4. Nominal capacity 6800 litre/240cft 5. Nominal pressure 137bar 6. Water capacity 47 litre approx.. 7. Bull nose valve	1.general type of equipment 2.provided and attached 3.we have confirmed the same in our offer 4. we have confirmed the same in our offer. 5. we have confirmed the same in our offer 6. we have confirmed the same in our offer 7. we have confirmed the same in our offer	The representative of M/S Total Technologies attended the meeting & presented its grievances before grievances committee. The committee heard the view point of firm and hence Accepted the grievances and the status of the firm M/S Total Technologies Lahore is now "RESPONSIVE"

Concluding the results of the GRC meeting, 6 bids were declared as Responsive and 02 bid remained as such non-responsive., At the end, the chair concluded the meeting with the vote of thanks to all the members.



Chairman

Senior consultant ENT, THQ Hospital Burewala


Engr. Basharat Javed
District Clinical Engineer
Central Medical Equipment
Repair Workshop Multan

District Clinical Engineer (Bio Medical) MERW Multan
Technical Member

Radiologist, THQ Hospital Burewala
Member


Chest Specialist, THQ Hospital Burewala
Member

Gynaecologist THQ Burewala
Member